

VISITOR GUIDELINES

Welcome to the Museo Diocesano Tridentino.

To ensure a safe, pleasant and respectful experience for everyone, we kindly ask visitors to follow these simple guidelines while in the museum spaces.

1. Photography and Video

Photography of the artworks is permitted without flash, tripods or selfie sticks. Video recording must be authorised in advance by the Museum Management.

Images taken may only be used for personal, non-commercial purposes.

2. Backpacks and Bulky Items

For safety reasons and to protect the artworks, backpacks, large bags, umbrellas and sharp objects must be stored in the lockers provided at the entrance.

We recommend carrying only essential items with you.

3. Behaviour in the Exhibition Areas

Please behave respectfully and quietly so as not to disturb other visitors.

Please do not touch the artworks, except where this is clearly indicated.

Running or sitting on the floor along the museum route is not permitted.

4. Mobile Phones and Electronic Devices

Electronic devices must be kept on silent mode.

Phone calls are permitted only in the common areas, not in the exhibition rooms.

5. Prohibited Activities

Smoking is prohibited inside the museum, including the use of electronic cigarettes and similar devices.

Food and drinks may not be consumed inside the exhibition spaces.

Animals are not permitted, except guide dogs accompanying people with disabilities.

6. Visits with Children and Minors

Children and young people are welcome at the museum! Minors under the age of 14 must be accompanied and supervised by an adult throughout their visit.

Unaccompanied minors aged 14 and over are permitted to enter the museum independently.

Parents or legal guardians remain fully responsible at all times for the behaviour and safety of minors within the exhibition spaces.

Activities and educational materials designed for younger visitors are available.

7. Accessibility

The museum is partially accessible to visitors with mobility disabilities. Visitors with specific accessibility needs are encouraged to contact us in advance so that we can provide appropriate assistance.

Dedicated programmes and resources for cultural accessibility are available.



8. Guided Tours and Groups

Groups must be booked in advance.

Guided tours conducted by external operators are permitted upon prior notification to the museum office.

9. Safety and Supervision

Museum staff are available to ensure compliance with these guidelines and the safety of all visitors. In the event of inappropriate or dangerous behaviour, the museum reserves the right to ask the visitors concerned to leave.

10. Contacts and Reports

For reports, specific needs or other requests, please contact the staff at the ticket desk or get in touch with us at:

info@mdtn.it

+39 0461 234419

Thank you for your cooperation.

Respecting these guidelines helps us protect our heritage and make the museum experience more enjoyable for everyone.

Museo Diocesano Tridentino



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